

Deborah.Easterling

From: Deborah.Easterling
Sent: Tuesday, September 04, 2012 3:32 PM
To: 'jstev1128@aol.com'
Subject: RE: LOP Docket 2012-177-WS

Dear Ms. Stevens,

This is to acknowledge receipt of your email of September 3, 2012 to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: jstev1128@aol.com [<mailto:jstev1128@aol.com>]
Sent: Monday, September 03, 2012 4:34 PM
To: PSC_Contact
Subject: LOP Docket 2012-177-WS



* Required Fields

Letter of Protest

Print

Email

Date: * September 3, 2012

in Docket 2012 - 177 - WS

Protestant Information:

Name * Jayne Stevens

Mailing Address * 19031 Kailua Circle

City, State Zip * Tega Cay, SC 29708 Phone * 704-651-4965

E-mail jstev1128@aol.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a current customer of TCWS and live full time in Tega Cay, South Carolina.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

TCWS should not be awarded this increase as the level of service provided to both water and sewer customers in Tega Cay is substandard. I have had to call DHEC for help in correcting problems with the sewer lines adjacent to my property twice in 4 years. I have spent thousands of my own money to correct problems with the old and unsafe sewer pipes causing waste back up in my yard. I am vehemently opposed to any more increase in fees to this company.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

I am unable to attend the meeting on September 13th.